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| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | N/A | (NEW) 7.6.8 Within thirty (30) days after implementation of the Bayou Health Program in each GSA and monthly thereafter, the CCN shall provide on or before the first of each month the PCP with a report (electronic or hard copy) of all members linked to their practice. | Provide information to network providers. |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 7.7.8.3 All pregnant members should choose a pediatrician, or other appropriate PCP, for the care of their newborn baby before the beginning of the last trimester of gestation. In the event that the pregnant member does not select a pediatrician, or other appropriate PCP, the CCN shall assign one. If the CCN was not aware that the member was pregnant until she presented for delivery, the CCN shall assign a pediatrician or a PCP to the newborn baby within one (1) business day after birth | 7.7.8.3 The CCN shall assist all pregnant members in choosing a pediatrician, or other appropriate PCP, for the care of their newborn babies before the beginning of the last trimester of gestation. In the event that the pregnant member does not select a pediatrician, or other appropriate PCP, the CCN shall provide the member with a minimum of fourteen (14) calendar days after birth to select a PCP prior to assigning one. The CCN shall cover all newborn care rendered by contracted network providers within the first month of life regardless if rendered by the designated PCP or another network provider. | Provide members more flexibility in choosing a PCP for their child. |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 11.10.4. Newborn Enrollment 11.10.4.1. The CCN shall contact members who are expectant mothers sixty (60) calendar days prior to the expected date of delivery to encourage the mother to choose a CCN and a PCP for her newborn. 11.10.4.2. The CCN shall be responsible for assuring that hospital subcontractors report the | 11.10.4 Newborn Enrollment 11.10.4.1 The CCN shall contact members who are expectant mothers sixty (60) calendar days prior to the expected date of delivery to encourage the mothers to choose a PCP for their newborns. In the event that the pregnant member does not select a PCP, the CCN shall provide the member with a minimum of fourteen | Provide clarification. |

02/01/2012 Page 1 of 6

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| | births of newborns within twenty-four (24) hours of birth for enrolled members using DHH's web-based Request for Newborn Manual system. (See Appendix S). If the mother has made a CCN and/or PCP selection, this information shall be reported. If no selection is made, the newborn will be automatically enrolled in the mother's CCN. Enrollment of newborns shall be retroactive to the date of the birth. | (14) days after birth to select a PCP prior to assigning one. The CCN shall cover all newborn care rendered by contracted network providers within the first month of life regardless if provided by the designated PCP or another network provider. 11.10.4.2 The CCN shall be responsible for assuring that hospital subcontractors report the births of newborns within twenty-four (24) hours of birth for enrolled members using DHH's web-based Request for Newborn Manual system. (See Appendix S) If the member makes a network PCP selection during the hospital stay and one was not already identified, this information shall be reported to the plan. If no selection is made, the CCN shall provide the member with a minimum of fourteen (14) days after birth to select a network PCP prior to assigning one. Enrollment of newborns shall be retroactive to the date of the birth. | |
| Exhibit RFP 305 E PUR- DHHRFP- CCN-P- MVA | N/A | (New) 11.11.1.4 If the member does not make a selection of a network PCP for a newborn within fourteen (14) calendar days of birth. The effective date of a PCP selection or assignment of a newborn will be no later than the first month of enrollment subsequent to the | Provide clarification. |

02/01/2012 Page 2 of 6

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| | | | birth of the child. | |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 12.3.14 Making reference to any health-related rewards offered by the plan (such as monetary rewards for participation in smoking cessation) in pre-enrollment marketing materials; | 12.3.14 REMOVED | |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 12.6.3.1 DHH will review the submitted marketing and member education events and activities and either approve or deny within thirty (30) calendar days from the date of submission. | 12.6.3.1.DHH will review the submitted marketing and member education events and activities and either approve or deny within seven (7) business days from the date of submission. | Provide clarification. |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 12.6.3.2 DHH will review the submitted community/ health education events and activities and either approve or deny within seven (7) calendar days from the date of submission. | 12.6.3.2. DHH will review the submitted community/health education events and activities and either approve or deny within seven (7) business days from the date of submission. | Reducing Department's timeframe to review. |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 12.6.3.4 Marketing and member education events and activities, except for those included in the original CCN marketing and member education plan, are deemed approved if a response from DHH is not returned within thirty (30) calendar days following notice of event to DHH. | 12.6.3.4 Marketing and member education events and activities, except for those included in the original CCN marketing and member education plan, are deemed approved if a response from DHH is not returned within seven (7) business days following notice of event to DHH. | Reducing Department's timeframe to review. |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 12.6.3.5 Community/health education events and activities except for those included in the original CCN marketing and member education plan, are deemed approved if a response from DHH is not returned within | 12.6.3.5 Community/health education events and activities except for those included in the original CCN marketing and member education plan, are deemed approved if a response from DHH is not returned within | Reducing Department's timeframe to review. |

02/01/2012 Page 3 of 6

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| | seven (7) calendar days following notice of event to DHH. | seven (7) business days following notice of event to DHH. | |
| Exhibit E PUR-DHHRFP-CCN-P-MVA | N/A | (NEW) 20.6.3 In order to ensure that members have access to a broad range of health care providers, and to limit the potential for disenrollment due to lack of access to providers or services, the CCN shall not have a contract arrangement with any service provider in which the provider represents or agrees that it will not contract with another CCN or in which the CCN represents or agrees that it will not contract with another provider. The CCN shall not advertise or otherwise hold itself out as having an exclusive relationship with any service provider. If DHH determines the CCN or its subcontractors has steered potential members to join the CCN, DHH may impose the following sanctions: a. The member(s) shall be disenrolled from the CCN at the earliest effective date allowed; b. PMPMs for the months(s) the member(s) was enrolled in the CCN will be recouped; c. The CCN shall be assessed an additional \$5,000 monetary sanction per member; and d. The CCN shall submit a letter to each member notifying the member of their | Ensure compliance with federal law. |

02/01/2012 Page 4 of 6

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| | | | imposed sanction and of their right to choose another CCN. 20.6.4 If DHH determines the CCN has violated any of the marketing and/or outreach activities outlined in the Contract, the CCN may be subject to remedial sanctions specified in Section 20.7 and/or a monetary sanction of up to \$10,000 per violation/incident. The amount and type of sanctions shall be at the sole discretion of DHH. | |
| Exhibit E | RFP 305 PUR- DHHRFP- CCN-P- MVA | 23.43. Release of Records - The CCN shall release medical records of members as may be authorized by the member, as may be directed by authorized personnel of DHH, appropriate agencies of the state of Louisiana, or the United States Government. Release of medical records shall be consistent with the provisions of confidentiality as expressed in this Contract. The ownership and procedure for release of medical records shall be controlled by the Louisiana revised statutes, including but not limited to, La.R.S. 40:1299.96, La.R.S. 13:3734, and La.C.Ev. Art. 510; and the 45 CFR, Parts 160 and 164 (HIPAA Privacy Rule). | 23.43. Release of Records - The CCN shall release medical records upon request by members or authorized representative, as may be directed by authorized personnel of DHH, appropriate agencies of the State of Louisiana, or the United States Government and subject to reasonable charges. Release of medical records shall be consistent with the provisions of confidentiality as expressed in this Contract. The ownership and procedure for release of medical records shall be controlled by the Louisiana revised statutes, including but not limited to, La.R.S. 40:1299.96, La.R.S. 13:3734, and La.C.Ev. Art. 510; and the 45 CFR Parts 160 and 164(HIPAA Privacy Rule) The Health Plan shall not charge DHH/BHSF or their designated agent for any copies requested. | Ensure compliance with state law. |
| Exhibit E | RFP 305 PUR- | Appendix G – Mercer Certification, Rate Development Methodology and Rates | Appendix G – Mercer Certification, Rate Development Methodology and Rates – | Ensure compliance |

02/01/2012 Page 5 of 6

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| DHHRFP- | | | with and federal law. |
| CCN-P- | | Add to Appendix G – Addendum dated 1/25/2012. | |
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02/01/2012 Page 6 of 6